

## CONNECTION TO RESOURCES & CARE COORDINATION

One of the key priorities identified in the South Dakota Opioid Strategic Plan was to establish a resource hotline and supporting database that could be used to connect individuals with information specific to opioid use and available treatment resources. The Helpline Center created and now manages the Treatment Resource Hotline as well as an Opioid Texting Support Program and searchable online database. Support for those affected by substance misuse is available through the Care Coordination Program, also managed and staffed by The Helpline Center.

AS OF  
OCTOBER 2022...

### ABOUT CARE COORDINATION

To make a referral to the Care Coordination Program call 1-800-920-4343

Text OPIOID to 898211 to connect with local resources

Individuals struggling with substance misuse, or those affected by someone else's suspected misuse, are encouraged to connect with the Care Coordination Program. The Program:

- Assists individuals with connection to treatment options, counseling and supports based on needs identified.
- Provides supportive phone calls.
- Connects individuals to community resources that remove or reduce barriers to wellness; i.e. housing, transportation, employment.

### STRATEGIES



Answer all calls to the Treatment Resource Hotline, and provide support, crisis intervention, information, and referrals to resources as needed. Manage statewide Opioid Texting Support Program.



Develop and maintain a searchable online database that includes statewide resources for awareness, education, and treatment, housed on [www.AvoidOpioidSD.com](http://www.AvoidOpioidSD.com).



Connect those seeking assistance regarding substance misuse to resources through Care Coordination services.



The **Treatment Resource Hotline** has received more than 1,600 phone calls. On average, the needs of 50 individuals are navigated through this resource on a monthly basis.



The **Treatment Resource Hotline** is available statewide and **answered 24/7** by trained crisis specialists.



**Care Coordination** is offered statewide to connect individuals to resources and support.

If you or someone you know is struggling with opioid addiction – don't wait. Reach out.

[www.AvoidOpioidSD.com](http://www.AvoidOpioidSD.com)  
Treatment Resource Hotline  
1-800-920-4343

To learn more, please contact the Treatment Resource Hotline or call DSS, Division of Behavioral Health at 605-367-5236.

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